IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Complication of:

Steven R. DONOVAN

Application Serial No.: 09/435,540

Filing Date: November 8, 1999

Attorney Docket No.: 09710-1165 Client Docket No.: RIC99057

Examiner: Parton, K.

Group Art Unit: 2153

For: METHOD AND SYSTEM OF PROVIDING DIFFERENTIATED SERVICES (as amended)

DIRECTOR OF PATENTS AND TRADEMARKS Alexandria, VA 22313-1450

JUN 0 1 2004

AMENDMENT TRANSMITTAL LETTER

Technology Center 2100

Transmitted herewith is an amendment in the above-identified application.

	FEE CALCULATION	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREV. PAID FOR	NO. OF EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE	
•	TOTAL CLAIMS	33	MINUS	33	0	\$18	\$ 0.00	
	INDEP. CLAIMS	3	MINUS	3	0	\$86	\$ 0.00	
\boxtimes	Petition is hereby made under 37 CFR § 1.136(a) to extend the time for response to the Office Action of February 26, 2004 to and through May 26, 2004, for an extension of: □ One month (\$110) □ Two months (\$420) □ Three months (\$950) □ Four months (\$1480)							
	TOTAL ADDITIONAL FEE DUE:						\$ 0.00	
	Applicant claims small entity status. See 37 CFR § 1.27.							
	No additional fee is required.							
	Payment of \$ by Credit Card. Form PTO-2038 is attached.							
	The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account 13-2491, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17							

I hereby certify that this correspondence and all correspondence identified as accompanying this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to the Assistant Commissioner for Patents, Alexandria, VA, 22313-1450 on May 26, 2004.

_, Date: \[\int \section 26 \right| 64

Respectfully submitted,

DITTHAVONG & CARLSON, P.C.

Phouphanomketh Ditthavong

Reg. No. 44,658

Date: May 26, 2004



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(as amended)

RECEIVED

Assistant Commissioner for Patents Alexandria, VA 22313-1450

JUN 0 1 2004

RESPONSE UNDER 37 CFR 1.111

Technology Center 2100

Dear Sir:

In response to the Office Action of February 26, 2004, please amend this application as follows:

AMENDMENT AND PRESENTATION OF CLAIMS	2
REMARKS	11